DATATOOL®

QUANTUM

Quick Start Guide

SCORPION®
AUTOMOTIVE

Thatcham
Research
SECURITY CERTIFIED ✓

CONTENTS

The Quantum System is provided with a comprehensive 2-year warranty in addition to your statutory rights, designed to combat any material or manufacturing defects which become apparent within 2 calendar years from the date of first installation. In the unlikely event of repairs being required under the provided warranty, please contact the installation dealer for assistance.

1. KEY INFORMATION

1.1 PRODUCT OVERVIEW

The Datatool Quantum3 is an advanced, Thatcham-certified vehicle tracker offering 24/7 monitoring and protection against unauthorised movement using hidden sensors and smart technology. It provides peace of mind with key features like movement alerts, GPS tracking, and a user-friendly app for arming or disarming the system.

The Quantum activates when the vehicle moves, sending updates at journey start, after five minutes, and when parked. It also checks in every 24 hours. Due to the timing between location updates, journey reports aren't available.

Powered by AA batteries, the Quantum will last up to three years under optimal conditions (low usage, strong signal, no alarms). However, frequent use, poor signal, or alarms can reduce battery life. If this is the case, low battery alerts are sent, and users can replace batteries themselves (Energizer Lithium recommended) or request an engineer.

When 'Armed', if the vehicle moves over 50m, the system triggers an alert and the Vehicle Recovery Team will call you. If confirmed stolen, the device switches to Alarm mode with live updates every 30 seconds for recovery. **Users must disarm the system when moving the vehicle to avoid false alerts.**

Designed for efficiency, the Quantum sends periodic location updates rather than real-time tracking, balancing performance with long battery life. Occasional delays in updates are normal and part of the system's design.

1.2 KEY FEATURES

- Tracked via the Datatool App
- Unique Arm and Disarm Feature
- Start and End of Journey Location Updates
- Automatic Health Checks
- 24/7 Monitoring
- Low Battery Alerts

2. ALERTS & THEFT PROCEDURE
2.1 AUTOMATED ALERTS

Once you have set up your subscription, the Quantum system will be active and monitored 24/7. In the event of theft, the tracker will generate an automatic aler that is sent to our 24/7 Vehicle Recovery Team if the following is detected:

- **Tracker is Armed and the Vehicle moves more than 50m from the last known position.**

Alert triggered and owner contacted by Datatool Vehicle Recovery Team. > Theft confirmed by the vehicle owner. > Crime Reference Number obtained by the customer from the police. >

Customer informs Datatool Vehicle Recovery Team of Crime Reference Number: **01257 240 945**. > Datatool Vehicle Recovery Team liase with the Police force to aid recovery.

When a tracking unit goes into ALERT, in order for us to establish if a theft has taken place, we must first contact you and this is why it is vital that you provide us with accurate contact details. We will also have to confirm your identity and will use the security question provided to do this. In the event there is no security question we will ask for you to confirm some personal account information.

2.2 THEFT PROCEDURE

In the event of a theft, please do the following:

Contact the local Police to report the theft of your vehicle and obtain a Crime Reference Number.	**>**	Contact the Vehicle Recovery Team to notify of a theft of vehicle on **01257 240 945**.	**>**	The Vehicle Recovery Team will remotely activate an Alarm coniditon and liaise with the Police to aid Recovery.

Once a theft has been established and your identity confirmed, we will continue to monitor your vehicle while you contact the police and obtain a crime reference number. This number is vital for us to ensure we can keep the police up to date on any vehicle movements.

The fitment of a tracking system does not guarantee recovery of a stolen vehicle but does increase the possibility.
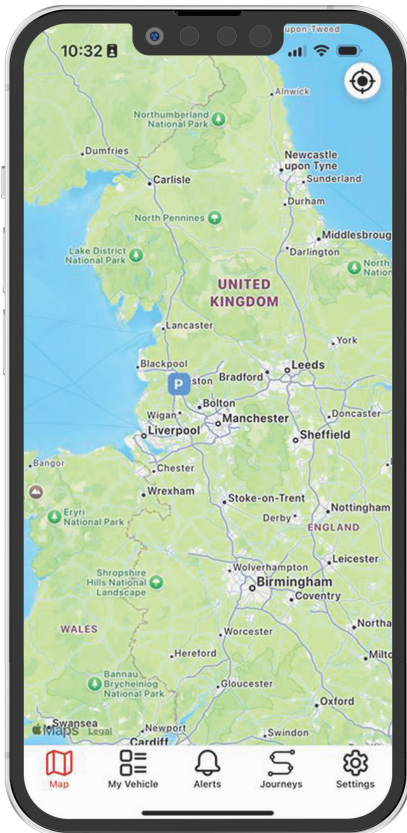
3. ONLINE FEATURES

3.1 ACCOUNT MANAGEMENT

Along with the Quantum, you get a wide range of account features that allow you to personalise your Account experience.

- **User Management** - Once set up, you may wish to add more users to the Account. This allows multiple people to view and manage the account, however the level of access can be decided by the main account holder for each user.

- **Vehicle Management** - Users can manage their vehicles and view each vehicle on a map. This lets you manage vehicle modes, such as 'Armed mode', as well as turn on notifications for MOT and Tax reminders.

- **Live Map** - This feature allows you to see all registered vehicles on your account and their last known location. You can also see the status of each vehicle and whether it's parked or moving.

3.2 MOBILE APP FEATURES

The Datatool mobile app allows you to remotely access security, safety and convenience features all from one place. All these features can be customised to suit your needs as the user to make life on the road easier. The mobile app is available to download on Google Play and the Apple Store.

Subscription Management

Purchase or update your subscription.

Mode Management

Use the app to manage the Arm/Disarm monitoring modes and more.

GPS Location

The mobile app allows you to see your vehicle's last known location.

Accurate Location

The Quantum uses advances GPS, Galileo, and GLONASS Satellite technology to determine your vehicle's location.

Zero Speed and Privacy Mode

The Datatool App allows you to hide your live speed and current location for ultimate privacy.

Live Map

See the location of all of your vehicle's on the Live Map feature.

24/7/365 Days Monitored Subscription

Datatool Operates a 24/7 secure operating centre that will monitor your vehicle for possible theft.

4. TECHNICAL INFORMATION
4.1 TRACKER INTERNAL BATTERY

If the battery level becomes low, you will receive a notification. The Quantum3 operates on standard AA batteries, so if you're comfortable doing so, you can replace these yourself. For optimal performance and longevity, we strongly recommend using Energizer Lithium batteries, as other types may negatively impact battery life or may even cause the device to stop reporting before a low battery notification can be sent. To change the batteries, remove the 8 screws on the under side of the device, remove the old batteries and insert the new batteries, following the markings on the battery holder indicating the polarity. The springs are the negative terminals.

Since the Quantum3 is a Thatcham-certified product, it is installed in a secure location. To access the unit, please contact us for the fitting location details. Alternatively, for a fee, you can request an engineer to replace the batteries for you.

4.2 TERMS AND CONDITIONS

Use of the Datatool system is subject to the Datatool Terms & Conditions, with details of this available to view on our Datatool website. We recommend that you read this to gain a greater understanding of the provided service and the limitation of use.

Note: To find the Terms & Conditions, visit our website and scroll down to the bottom of the page and click on the button labelled 'Terms & Conitions'.

DATATOOL®
QUANTUM

For additional information on your system please visit:

www.datatool.co.uk

telephone: 01257 249 928

email: info@scorpionauto.com

Scorpion Automotive, Scorpion House, Drumhead Road, Chorley North Business Park,

Chorley, England, PR6 7DE

SCORPION®
AUTOMOTIVE

Thatcham
Research
SECURITY CERTIFIED ✓