1. I haven't got a user guide where can I get one? »

You can download one from this website.

2. I want a set of fitting instructions where can I get them »

Sorry you can't. The System 3 is insurance approved and dealer fit only.

3. I want to bypass my alarm. How do I do this? »

Simple answer, you don't. Removal of the alarm is a complex affair and has several safety issues tied to it we would not recommend any un-authorised person to remove or modify their system. If you do you will invalidate your warranty and possibly also your insurance. Datatool (UK) Ltd will accept no responsibility or warranty claim for any unit where the unit has been modified or tampered with by un-authorised persons.

4. Alarm too sensitive to knocks »

It is not possible to reduce the sensitivity of the System 3 but if the alarm is mounted flat it can be more sensitive to nudges. Changing the position to on its side will normally reduce the sensitivity.

5. Alarm insensitive »

It is possible to increase the sensitivity of the System 3 by a factor of 1/3rd. To do this find the Brown customisation wire and connect it to a good Earth point.

6. When the alarm arms up and I want to move it or it gets knocked it beeps at me and goes off. »

The alarm is supposed to do this, however you can customise this. See pages 2 and 5 in the user guide. Please note this will compromise the level of protection.

7. Alarm beeping all the time and not arming/going off/immobilising the machine »

You have the alarm in service mode. Refer to page 3 of the end user instructions

8. Alarm giving 3 beeps when disarming »

The alarm is warning you the batteries in the remote control are close to being too flat to operate. Change the batteries immediately.

9. Alarm giving a series of loud beeps when in service mode »

This is quite normal. The beeps are telling you what triggered the alarm last. Refer to the chart on page 9 of the end user instructions. To clear the diagnostics take the alarm out of service mode by pressing the round button and re-enter service mode. The alarm will now give its normal single low level beep once every 15 seconds.

10. I have replaced/recharged my motorcycles battery and now the machine is immobilised »

You may have "spiked" the alarm system causing it to completely or partially not respond during disarming and immobilise the motorcycle. This is generally caused by the reconnection of the motorcycles battery without the alarm fuse being removed or the alarm being in service mode. The system can be "de-spiked" using the "de-spike" instructions available as a PDF that you can download in the support section.
To avoid this happening we recommend you always put the alarm into service mode and remove the alarm fuse prior to charging the battery.

If you are going to lay the machine up for an extended length of time we strongly recommend you use the Datatool Battery conditioner (Pt.No. 02012011) to maintain the charge in your battery.